

PREMIER TRAFFIC MANAGEMENT – COLLABORATIVE WORKING POLICY



Collaboration is key to unlocking a level of efficiency and effectiveness that cannot be achieved in isolation. As a facilitator of highways construction temporary traffic management, it is imperative that Premier Traffic Management is able to integrate with our clients, customers, and delivery partners to understand individual needs, manage risks and opportunities, and share resources and learning to ensure safe, efficient, and effective delivery.

By embracing collaborative standards such as ISO44001, it is our vision to make the highways industry a better place to work through a forward-thinking, teamworking, and partnership approach. Whilst collaboration delivers efficiency, effectiveness and safety, our key passion which drives collaborative working is the connection between people which drives excellence. Our collaborative approach is one which ensures:

- The opinions of employees, partners and clients are welcomed, listened to, and actioned
- People are part of an integrated team where they feel valued and connected with another, both internally and externally with our partners
- People aren't afraid to ask questions and improve learning to create better outcomes through sharing knowledge and delivering through a 'one team' approach
- The industry is connected to deliver enhanced safety, greater efficiency, and ground-breaking innovations to make the highways sector a desirable place to work for the next generation

We are committed to creating this positive working environment where collaborative working is engrained within our day to day business. Our collaborative arrangements to achieve this include:

- Appointment of Robert Cummings, Director of Premier Traffic Management Ltd, as owner of the company's Collaborative Working Policy and Collaborative Management System with a view to ISO44001 accreditation in December 2022
- Creation and extension of the Premier Traffic Management Collaboration Forum to engage and empower our workforce and supply chain during our journey towards ISO44001
- Completion of regular ISO44001 self-assessments to understand our collaborative behaviours internally
- Recruitment and development of passionate people, with the right skills and behaviours for collaborative working
- Identification and assessment of opportunities and relationships which would benefit from a collaborative approach
- Initiation and maintenance of individual relationships in accordance with the ISO44001 model to ensure that mutual benefits are engrained within our service delivery
- Risk and opportunity management associated with collaborative working including exit strategies
- Provision of the necessary resource to support the delivery of collaborative working objectives.

Our collaborative working arrangements will be regularly reviewed and continually improved for the benefit of our workforce, supply chain, clients, partners and customers. This policy will be communicated throughout the organisation through our induction process and will be shared with third parties.

A handwritten signature in black ink, appearing to read "Robert Cummings".

Robert Cummings, Director

Reviewed November 2020

